



Proexes

Application Support Offering





Company Profile



Established

Bulgaria, Sofia
2017



Certification

ISO 9001:2015
ISO 27001:2017



Main focus

Value added IT service delivery &
Outsourcing



Management

Consultants/technologists with more
than 15+ years of experience in:

Technologies

Web, Mobile, Integration and Cloud

Industries



Retail



Public



Banking



Pharmaceutical



Distribution



Manufacturing



Insurance





Partnerships

We have established partnerships with global IT leaders such as:

- Bulgaria
- Serbia
- Croatia
- Romania
- Hungary
- Greece
- Cyprus



Silver
Microsoft Partner

Application Development, Cloud Platform, Data Platform, CSP



Service partners



Distribute/resale licenses and deploy services



Service partner SharePoint workflows and forms



Service partner and distributor of their products



Expertise



- Consulting
- Strategy
- Requirements analysis
- Enterprise & IT
- Architecture



- Implementation
- Customization
- Enhancements
- Applications



SharePoint

- Development
- Implementation
- Migration



- Mobile Development
- Implementation
- Design



- Customization
- Support
- BW



Power BI

- Design
- Implementation
- Support



Azure DevOps

- CI/CD
- Development
- Customizations & Support



Microsoft BizTalk

- DevOps
- Support



- Application Management Support
- Apps SLA, DevOps
- Cloud & Virtual Infrastructure



Azure

- Customization
- Application Development
- Big Data
- Mobile Applications



Office 365

- Deployment
- Migration to Office 365
- Consulting/ Development



Big Data

- Implementation
- Transformation



Application Maintenance & Support Service Activities

On-Time. On-Demand. Flexible.

Because every organization and even every application is quite different, AMS service is a flexible offering that will fit to your organization and applications specifics. We offer several affordable packages for application maintenance and support and you can choose one based on your requirements or frequency of updates and the size of the application.



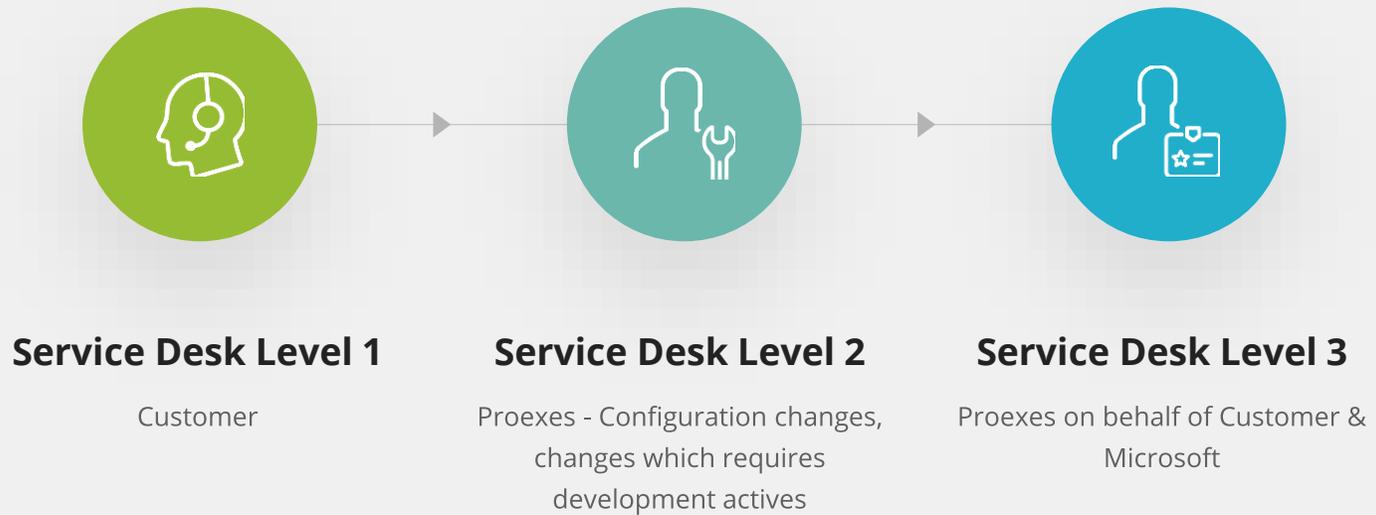


AMS Service





AMS Model





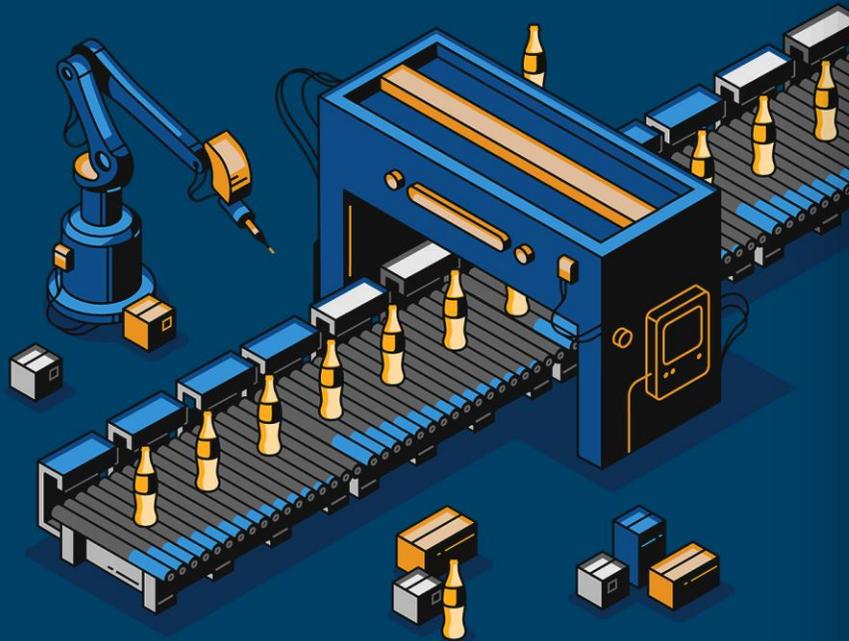
Success Stories

Application Management Services





Audit Management Solution



Problem

Our client realized that they needed to modernize the quality measurement of their 200+ products.



Action

We worked closely with our customer to establish an Application Management Support for a critical Audit Management Solution for Supply Chain department.



Result

- Used by 5000 business users
- Central deployment for 28 countries
- 55+ Plants
- Unified process for internal and external audits
- Cost-efficient

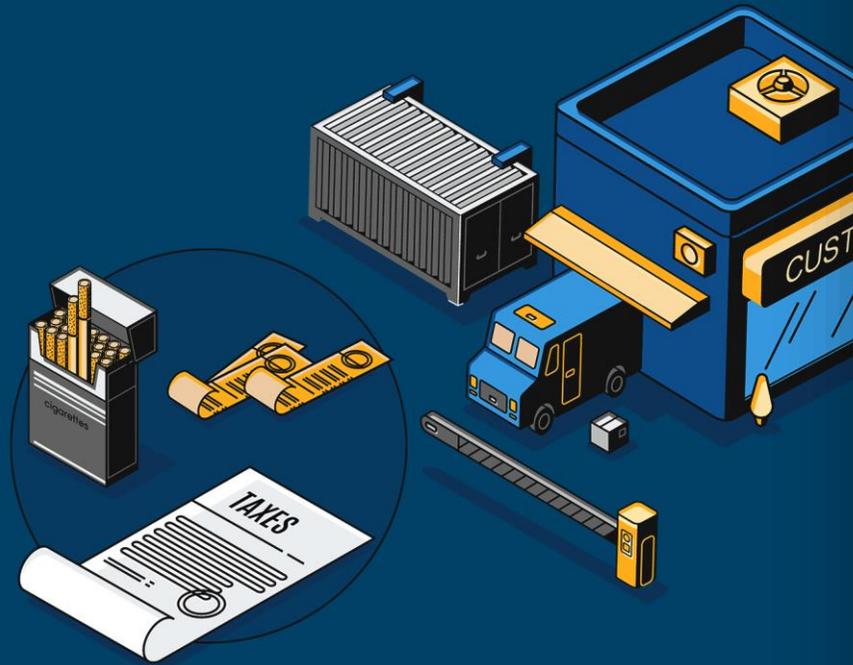


Technology Stack - Azure





Customs Reporting System



Problem

The client needed to provide multiple reports on a regular basis to the customs as per EU regulation.



Action

We worked side by side with the client to scope, develop and implement a long-term business-critical product which establishes the processes of automated tracking and reporting.



Result

- Used by 100 business users
- 4x faster reporting
- Always on-time



Technology Stack - Azure





Proexes

Thank you!

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